



Refund Policy for Plastic Unwrapped

Effective Date: 04.12.2024

At Plastic Unwrapped, we strive to provide an excellent experience in all our workshops and services. We understand that sometimes plans change, and we have created the following refund policy to ensure a fair and transparent process for cancellations and refunds.

1. Workshop Cancellation by You

If you need to cancel your booking, please notify us as soon as possible by contacting us at [insert contact email]. Refunds are issued based on the notice period provided prior to the scheduled workshop:

7 Days or More Before the Workshop: You are eligible for a full refund of the workshop fee.

3-6 Days Before the Workshop: You will receive a 50% refund of the workshop fee.

48 Hours or Less Before the Workshop: Unfortunately, no refunds will be issued for cancellations made within 48 hours of the workshop start time. However, we may be able to reschedule your booking for a future date, subject to availability.

2. Workshop Cancellation by Plastic Unwrapped

In rare circumstances, Plastic Unwrapped may need to cancel a workshop due to low enrollment, instructor availability, or other unforeseen factors. If we cancel a workshop:

Full Refund: You will be offered a full refund of the workshop fee.

Rescheduling Option: Alternatively, you may choose to reschedule for a future workshop date, subject to availability.

We will notify you promptly of any cancellations or rescheduling.

3. Refund Processing

Refunds will be issued to the original payment method used during booking. Please allow 5-10 business days for the refund to be processed, depending on your payment provider.

4. Non-Refundable Items

The following items are non-refundable:

Fees for customized services or products created specifically for you as part of the workshop.

Any materials or products purchased separately and outside the scope of our workshops.

5. Contact Us

If you have any questions or need assistance with a cancellation or refund, please contact us at:

Plastic Unwrapped
80-84 Union Street
PL13EZ
Plymouth
Email: info@plasticunwrapped.co.uk
Phone: 0771757368

Thank you for understanding and for supporting Plastic Unwrapped. We look forward to helping you make a positive impact through our workshops and services!